



Video Doorbell User Manual
可视门铃使用说明书



My safety, My rule!

Video Tutorial

If it is your first time to use our products, it is recommended to scan the following QR code to watch the video tutorial.



Product Description



IR LED

Infrared light

Microphone

Audio capture

PIR Sensor

To detect visitors

Lens

Video image capture

Speaker

Play voice prompt and voice intercom

Reset Button

Press 5 seconds to reset factory settings

Light Sensor

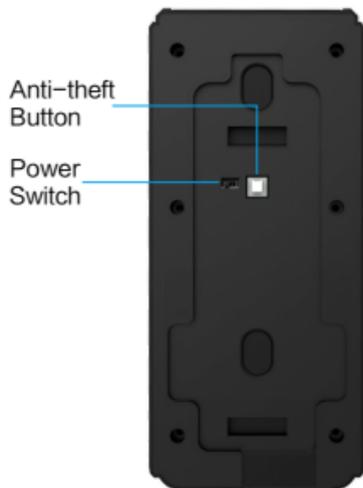
Used to detect environmental brightness value

USB Charge Port

When the battery is low, no need to take out the battery, you can connect a DC 5V power adapter to charge the battery directly.

Indicator Light

Red light flashes every 2 seconds:
The device is waiting for WiFi connection.
The light is red: The user has connected to the device hotspot.
The blue light flashes every 0.5 seconds:
The device is connecting to the router.
The light is blue: Device is connected to the router

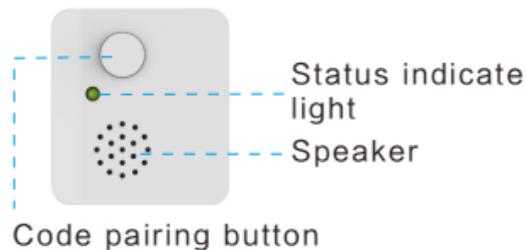


Battery

3200mAh lithium battery

Anti-theft button

When someone remove the doorbell forcibly, anti-theft button will trigger alarm, it will send alarm notifications to the app immeadiately.



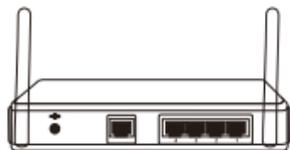
Frequency : 433MHZ

Rated voltage: AC110-240V 50/60HZ

Step 1 : Pre-Setup

☑ Connect your phone to the WiFi network (2.4GHz only).

☑ Place the doorbell within 2 meters of the router during configuration.



within 2 m



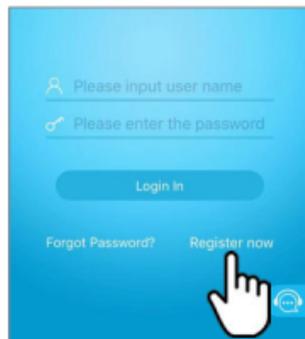
☑ Turn the "power switch" on the back cover of the doorbell to "On" mode.

☑ If it is your first time to connect the device, there is no need to reset it. If you cannot hear the voice prompt "Please use APP for WiFi configuration" after the doorbell is powered on, reset the doorbell. (**Reset method:** Using a needle to hold the reset button for about 5 seconds until you hear the prompt "Reset completed")



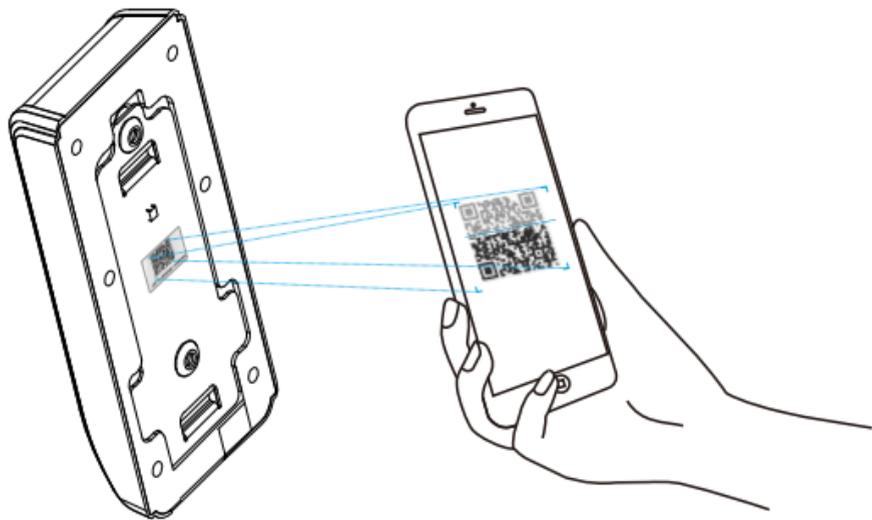
Reset Button

Step 2 : APP Download And Registration

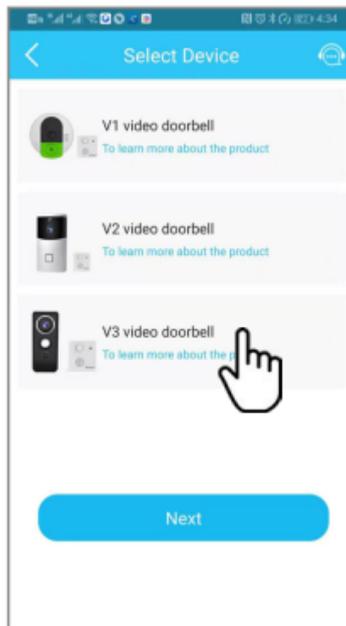
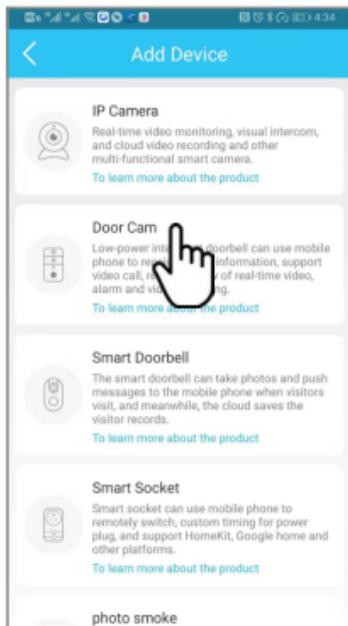


- 1 Search for “Eye4” in App Store or Google Play, or scan the QR code to download the app.
- 2 Click "Register", enter the user name and password to complete the registration, and also supports the third party such as Facebook to login directly.

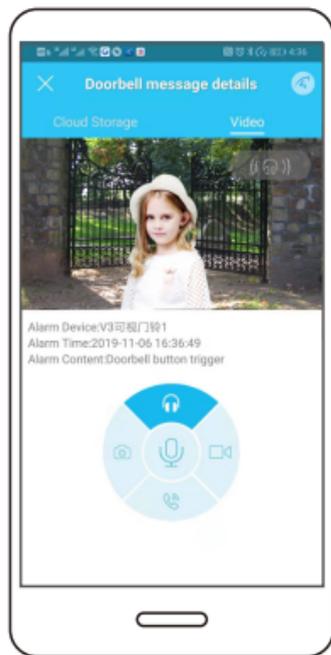
Step 3: Add Devices To The APP



- 1 Open the app, click the "+" in the upper right corner , and scan the QR code on the back of the doorbell, then follow the prompts on the app to complete the adding.(Note: For Android phone, it will pop up some system permission window, please select "Allow")



- 2 If you can't find the QR code, click the "+" in the upper right corner, select "Others" --- "Door Cam", select the corresponding model, then follow the prompts on the app to complete the adding.



You're Done!

When you hear the doorbell prompts "Wireless connection is successful", wait for about 30 seconds, the binding page will appear on the app, click "Bind" to complete the adding.

Please write down your device information:

Eye4 account name: _____

Eye4 account password: _____

Hardware Installation Instructions

Method 1



- 1 Install the bottom plate to the doorbell
- 2 Stick 3M glue on the bottom plate
- 3 Stick the doorbell directly on the door

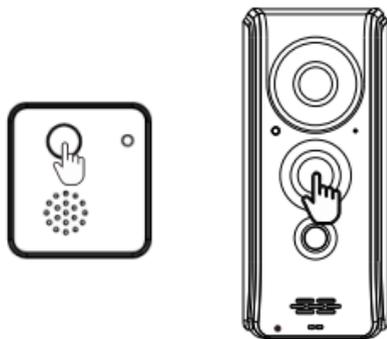
Method 2



- 1 Fix the bottom plate with screws
- 2 Align the doorbell with the bottom plate and push the doorbell down

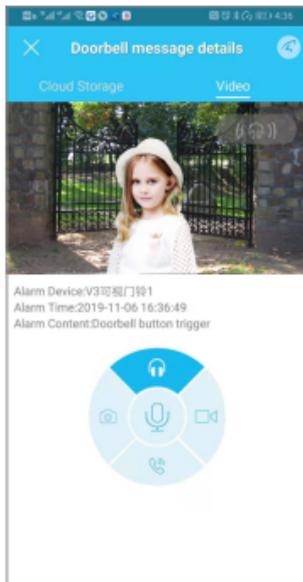
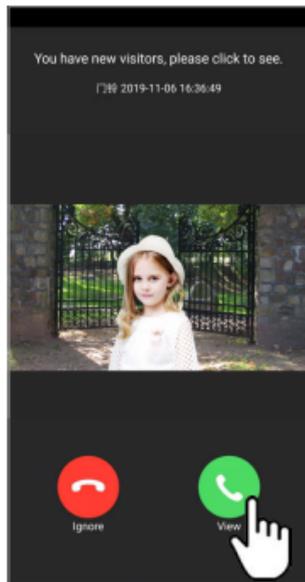
Note: Please install the device after the configuration is complete.

Indoor Chime Code Pairing



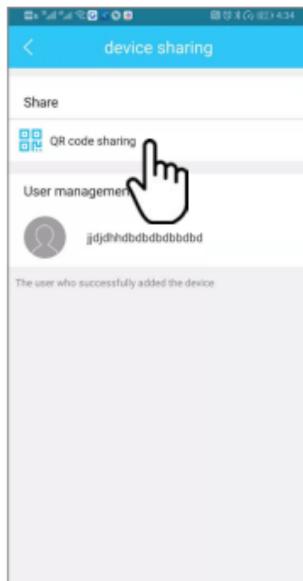
- ✓ When you take the product out of the box, the doorbell and the indoor chime are already paired. Pressing the doorbell, the indoor chime will make "Ding Dong" sound. If the indoor chime does not make "Ding Dong" sound, the code needs to be re-paired.
- ✓ **Code pairing method:** When the device is powered on, press the code pairing button of the indoor chime briefly, the indicator light will flash, then press the doorbell button briefly to complete the pairing. If the code pairing is successful, press the doorbell, indoor chime will make "Ding Dong" sound. You can view the video tutorial about it.

Device Usage



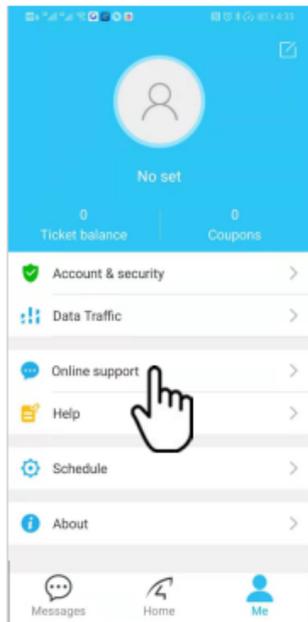
When nobody rings the doorbell, after 30 seconds, the device will go to sleep mode. When somebody rings the doorbell, the doorbell will wake up and push the message to the mobile app. You can click on the message to enter the visual interface, and talk to the visitor by turning on the voice intercom button.

Device Share



Click "Setting"--- "Device Sharing"--- "QR Code Sharing". Other users can open the app and click the "+" in the upper right corner of the homepage to scan the QR code to add the device.

After-Sales Consultation



If you have any questions, please contact our customer service: Click on "Me" in the lower right corner of the APP. Select "Online Support".

Online customer service:

AM 8:30–12:00 PM 13:20–17:50 Night 19:00–23:00
on weekdays (Beijing time)

Official Mall: <https://shop.vstarcam.com/>
F A Q : www.vstarcam.com/support
Email : support@vstarcam.com

操作视频

如果您是第一次安装我们的产品，建议用手机扫一扫以下二维码观看视频教程。



产品外观说明



红外灯

环境光线不够时，启用红外灯，开启夜视模式

光敏传感

用来采集环境亮度值，当照度为0.3lux时，启用红外灯

麦克风

采集环境声音和实现语音对讲

按键

门铃按键

PIR人体感应

探测是否有人经过

镜头

采集图像视频

喇叭

发出系统提示音和实现语音对讲

USB充电口

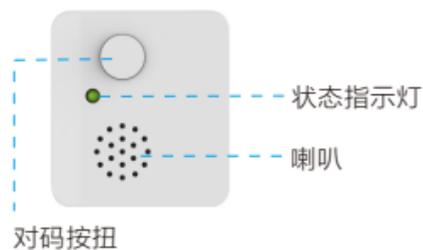
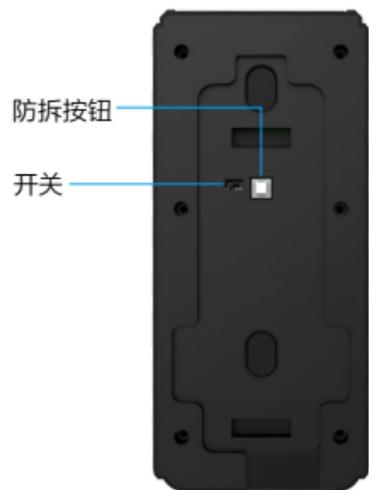
当电池电量低时，可使用5V电源适配器直接充电

复位键

长按2~5秒恢复出厂设置

指示灯

红灯常亮：用户已经连上设备热点
蓝灯常亮：设备当前已连接上路由器，可正常工作
蓝灯每隔0.5s闪烁0.5s：设备当前正在连接路由器
蓝灯闪烁，每隔2s闪烁2s：设备当前连接路由器失败
红灯闪烁，每隔2s闪烁2s：设备当前处于等待WiFi配置中



电池

3200mAh锂电池

防拆按钮

当有人强行取走门铃，马上会有报警信息推送到APP

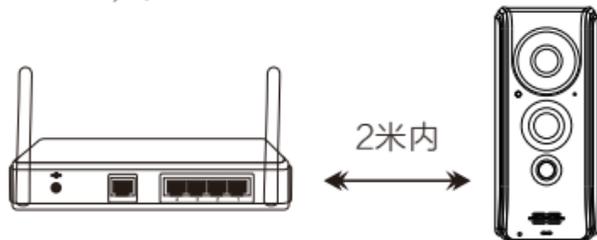
工作频率：433MHZ

额定电压：AC110-240V 50/60HZ

第一步 安装前准备

☑ 将手机连接到路由器无线网络（只支持2.4GHz）。

☑ 建议将门铃放置于路由器2米之内。



☑ 请将门铃后盖上的电源开关调到“On”档。

☑ 首次使用门铃，不需要复位。若门铃启动后，没有听到“请使用APP进行WIFI配置”提示音，请将门铃复位。（复位方法：按住Reset键5秒左右，复位成功后会有提示音“复位完成，即将重启设备”）

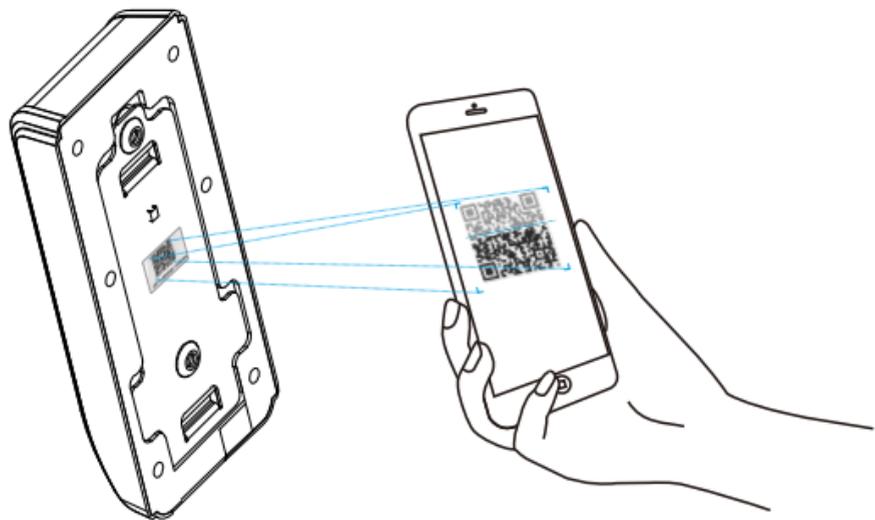


第二步 APP下载和注册



- 1 请在手机商城直接搜索“Eye4”下载APP，或者扫描以上二维码下载。
- 2 点击“注册”，输入用户名、密码完成注册，同时支持QQ、微博、微信直接登陆。

第三步 添加设备到APP



- 1 打开APP点击“+”去添加设备，扫描门铃机身标贴上的二维码。然后根据APP指引完成添加动作。(注：安卓手机会弹出一些系统权限的窗口，请选择“允许”。)



- 2 如果找不到二维码，点击右上角“+”，选择右下角“其他添加方式”，“可视门铃”，选择相应的型号，然后根据APP指引完成添加动作。



恭喜，您已完成安装！

当你听到门铃提示“无线连接成功”后，等待30秒左右，APP将会出现绑定界面，点击“绑定”完成添加。

请记住您的设备信息：

Eye4 账号：

Eye4 密码：

硬件安装说明

方法一



- 1 将底板扣在门铃上
- 2 贴3M胶在底板上
- 3 将门铃直接粘贴在门上

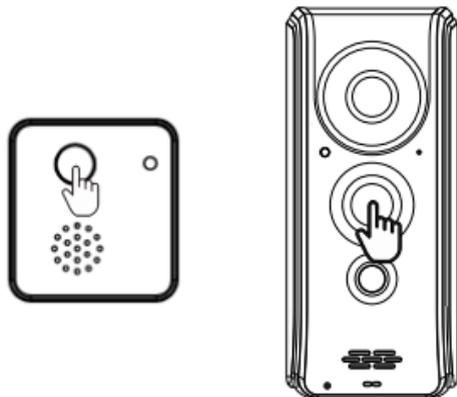
注意：安装设备前，请先完成配网。

方法二



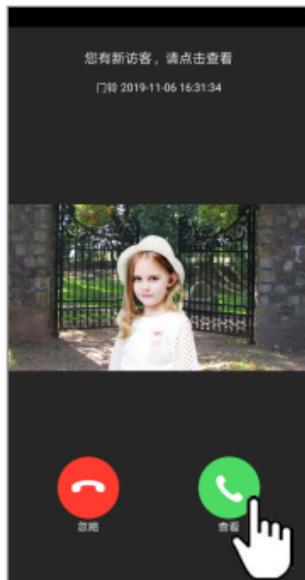
- 1 用螺丝固定底板
- 2 将机身与底板挂钩对准，向下推机身

呼叫器对码



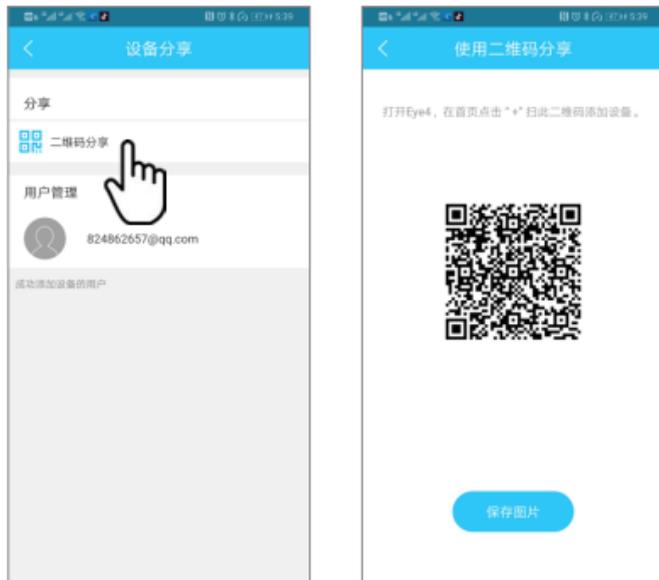
- 设备出厂时室内呼叫器和门铃就已经配对，按门铃室内呼叫器会发出“叮咚”声，若按门铃室内呼叫器没有发出“叮咚”声，则需要重新对码。
- 对码方法:设备通电状态下，先短按一下室内呼叫器对码按钮，指示灯会亮,然后再短按一下门铃按钮即可完成配对，如果对码成功，按门铃室内呼叫器会发出“叮咚”声。

设备使用



当没有人按门铃时，30秒左右设备会进入休眠状态。当有人按门铃时，门铃会被唤醒并推送消息至手机APP,点击消息进入可视画面。打开语音对讲按钮就可以跟访客通话。

设备分享



进入门铃“参数设置”，点开“设备分享”，选择“二维码分享”。其他用户可打开APP，点击首页右上角“+”符号，扫描此二维码添加设备。

售后咨询



如有疑问请联系客服：在 APP 右下角点击“我的”
选择“在线客服”

在线客服：上午 8:30-12:00 下午 13:20-17:50
夜间 19:00-23:00 （周一至周五）

官方商城：<http://shop.vstarcam.com/>

F A Q：www.vstarcam.cn/support

邮 箱：support@vstarcam.com

客服热线：400-602-9990



3-05-01-007-3046

物料编号：3-05-01-007-3046

封面材质：128g铜版纸（封面/封底覆光膜）

内页材质：128g铜版纸

尺寸：120x80mm

颜色：四色印刷

装订方式：骑马钉（一个钉）