

# USER MANUAL



*My safety, My rule!*



## Step 1: Pre-Setup

- Please insert a SIM card that have internet access.
- Turn the power switch to “On” mode.
- Turn the mode switch button to “4G” mode.

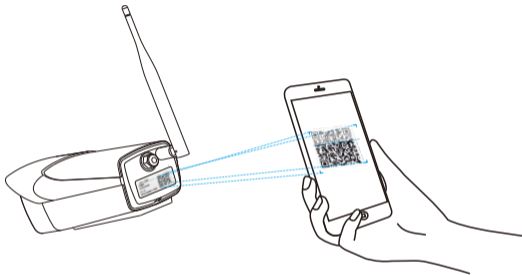
**(Please insert the SIM card before switch it to “on” mode. )**

## Step 2 : APP Download and Registration

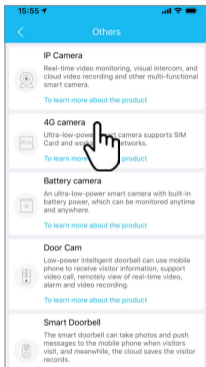


- 1 Search for “Eye4” in App Store or Google Play, or scan the QR code to download the app.
- 2 Click “Register”, enter the user name and password to complete the registration, and also supports the third party such as Facebook to login directly.

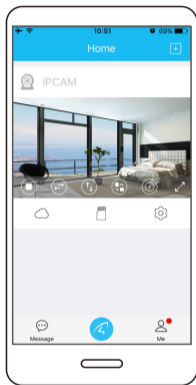
## Step 3: Add Devices to the APP



- 1 Open the app, click the “+” in the upper right corner , and scan the QR code on the body of the camera, then follow the prompts on the app to complete the adding. (Note: For Android phone, it will pop up some system permission window, please select “Allow”)



- 2 If you can't find the QR code, click the "+" in the upper right corner, select "Others" on the bottom right corner — "4G Camera"——"Next-Manually add" on the right corner, then follow the prompts on the app to complete the adding.



## You're Done!

Wait for about 30 seconds, it will prompt “binding success” on the APP.

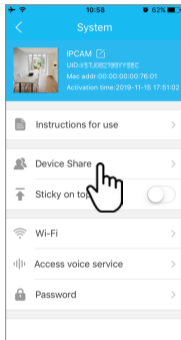
If it failed, please do a hard reset to the camera and reconfigure it.

Please write down your device information:

Eye4 account name: \_\_\_\_\_

Eye4 account password: \_\_\_\_\_

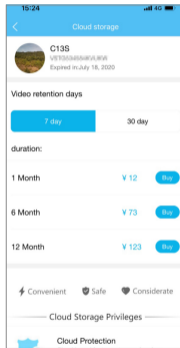
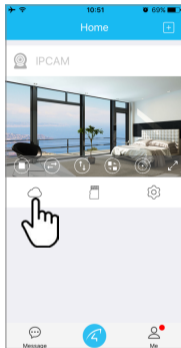
## Device Share



Click "Settings" on the right corner, then select "Device Share"--- "QR Code Sharing". Other users can open the app and click the "+" in the upper right corner of the home page to scan the QR code to add the device.

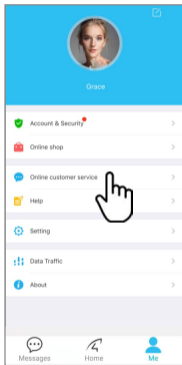


# Cloud Storage



The camera supports cloud storage service. After activated the cloud storage service, when the motion detection is triggered, the video will be uploaded to the cloud storage server immediately, and the video can be viewed even if the camera is stolen.

## After-Sales Service



If you have any questions, please contact our customer service: Click on “Me” in the lower right corner of the APP. Select “Online Customer Service”.

### Online customer service:

AM 8:30-12:00 PM 13:20-17:50 Night 19:00-23:00  
on weekdays (UTC+8)

**Official Mall** : <https://shop.vstarcam.com/>  
**F A Q** : [www.vstarcam.com/support](http://www.vstarcam.com/support)  
**Email** : [support@vstarcam.com](mailto:support@vstarcam.com)