STARCAM®
www.vstarcam.com

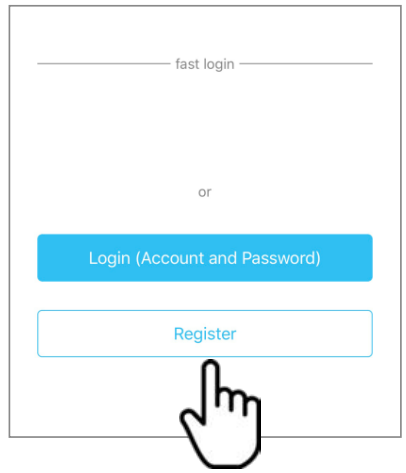
USER MANUAL

My safety, My rule!

Video Tutorial

If it is your first time to use our products, it is recommended to scan the QR code below to watch the video tutorial.

Step 1: APP Download and Registration

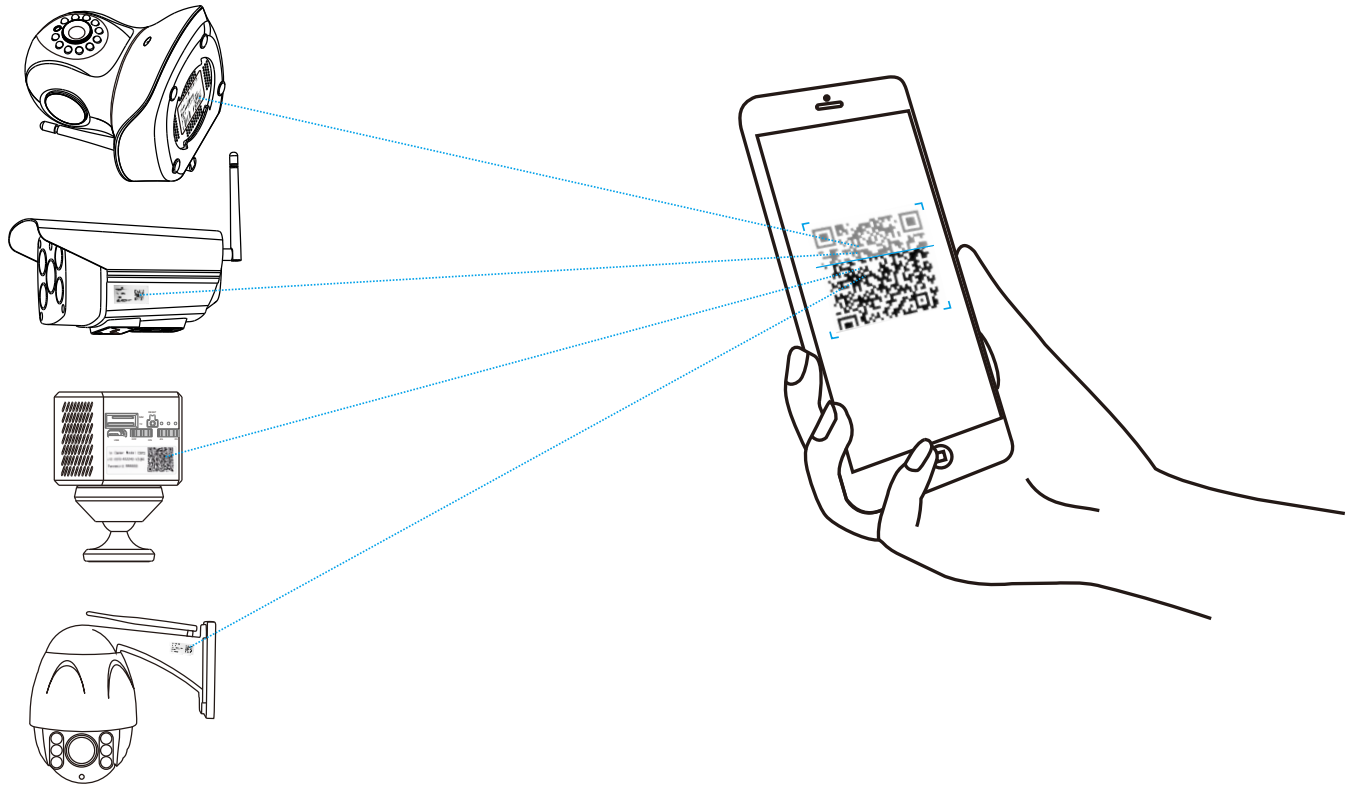


1 Search for "Eye4" in App Store or Google Play, or scan the QR code to download the app.

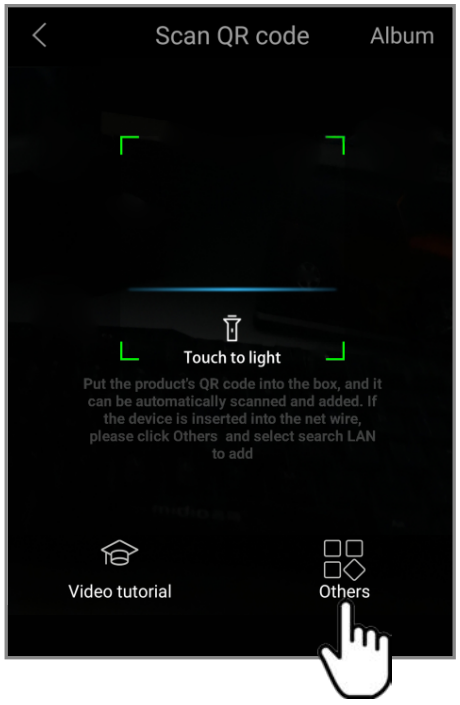
2 Click "Register", enter the user name and password to complete the registration, and also supports the third party such as Facebook to login directly.

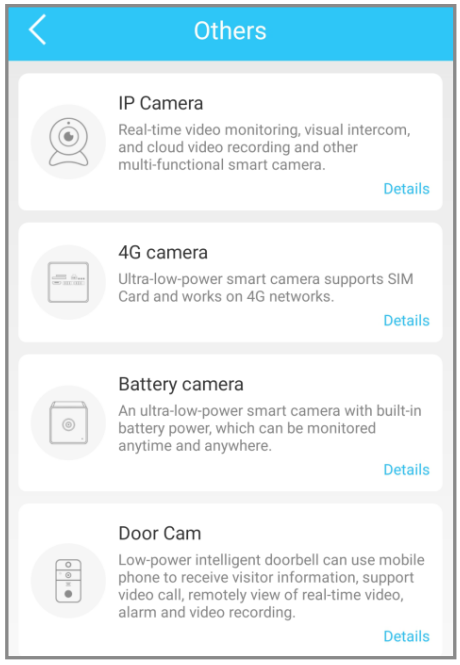
Note: PC client and other tools can be downloaded at https://www.vstarcam.com/software-download

Step 2: Add Devices to the APP



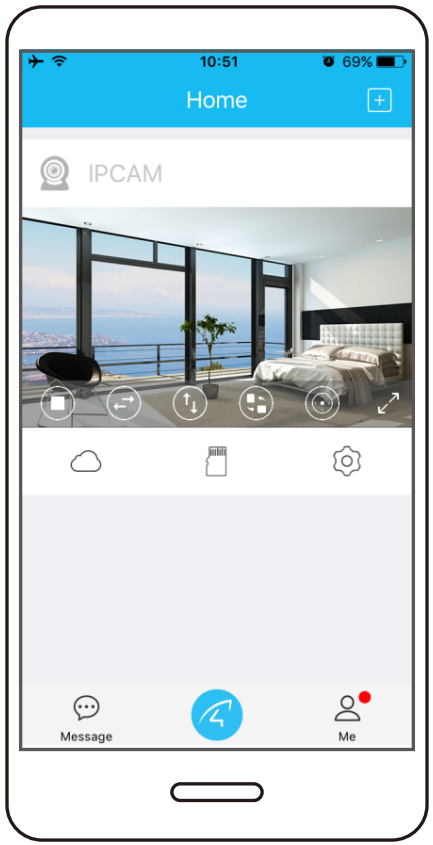
1. Open the app, click the "+" in the upper right corner , and scan the QR code on the body of the camera, then follow the prompts on the app to complete the adding. (Note: For Android phone, it will pop up some system permission window, please select “Allow”)





2 If you can't find the QR code or failed adding, please click the "+" in the upper right corner, select "Others" at the bottom right corner, choose corresponding entry according to your device type. If you device is IP camera, video doorbell or lighting camera, please select "New Sound wave" way and then follow the guides on the APP to complete the adding.

Note:
1. If you do not know your device type, please contact the APP online customer service;
2. If the addition fails, please restore the device to the factory and re-configure it (see the video tutorial for how to restore to factory default).



You’re Done!

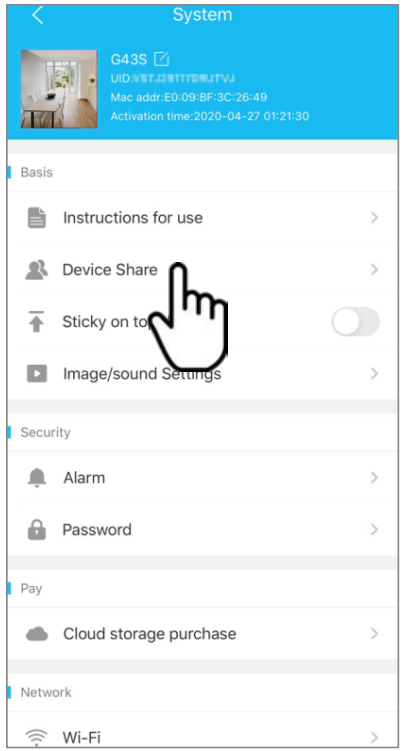
The device binding takes about 60 seconds. If the binding fails, please restore the device to factory and then re-add it. You may refer to the video tutorial or contact the online customer service for help.

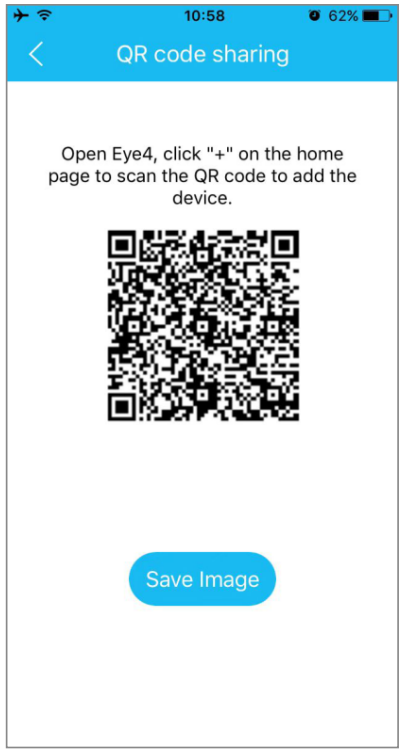
Please write down your device information:

Eye4 account name: _____

Eye4 account password: _____

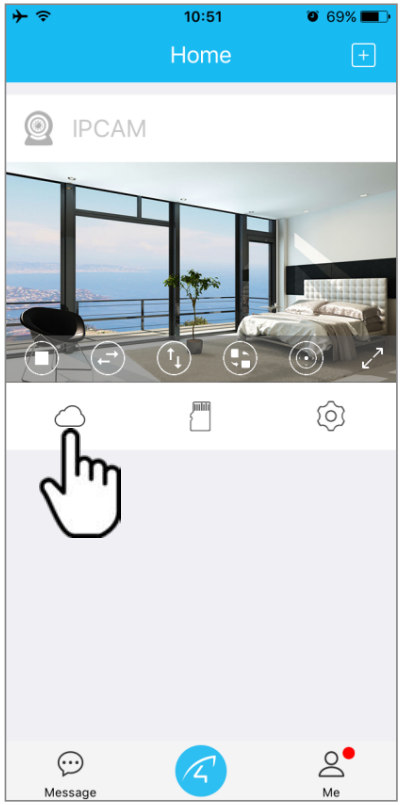
Device Share

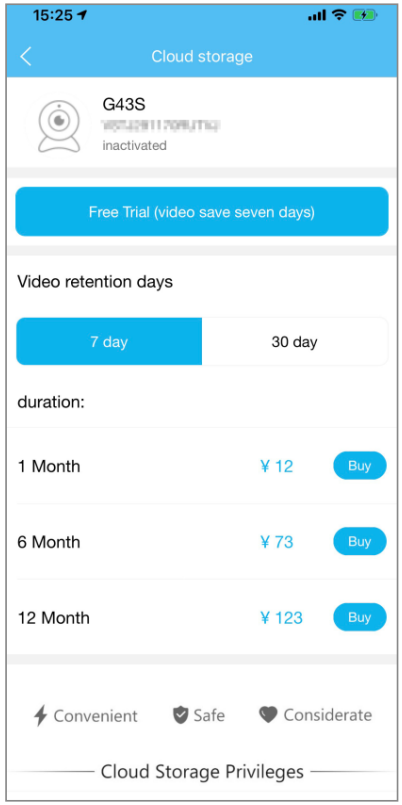




Click"Settings"on the right corner, then select "Device Share"--- "QR Code Sharing". Other users can open the app and click the "+" in the upper right corner of the homepage to scan the QR code to add the device.

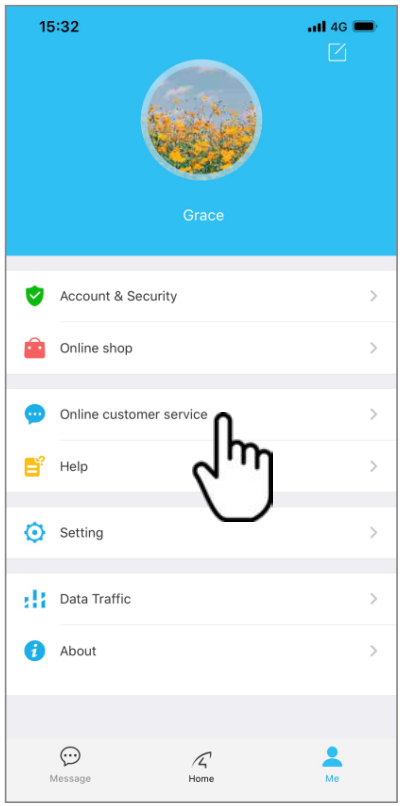
Cloud Storage





The camera supports cloud storage service. After activated the cloud storage service, when the motion detection is triggered, the video will be uploaded to the cloud storage server immediately, and the video can be viewed even if the camera is stolen.

After-Sales Service



If you have any questions, please contact our customer service: Click on "Me" in the lower right corner of the APP. Select "Online Customer Service".

Online customer service:
AM 8:30-12:00 PM 13:20-17:50
on weekdays (UTC+8)

Official Mall: https://shop.vstarcam.com/
F A Q : www.vstarcam.com/support
Email : support@vstarcam.com

3-05-01-007-3064

物料编号：3-05-01-007-3064

封面材质：128g铜版纸（封面/封底过光膜）

内页材质：128g铜版纸

尺寸：120x80mm

颜色：四色印刷

装订方式：骑马钉（一个钉）